



ROCMETRIX FLASH STORAGE WITH FINGERPRINT VERIFICATION

Ultimate Slimness, Mobility & Security beyond Capabilities



Warning: "Please read this manual thoroughly before start using Rocmetrix". For QUICK SETUP and USE please skip to "**QUICK INSTALL**", section

Rocmetrix User's Manual

1. Introduction

Rocmetrix is a biometrics USB flash storage device employing state of the art capacitive fingerprint sensor. The data stored within the Rocmetrix is encrypted. Therefore Rocmetrix is a USB Flash Storage device that is both easier to use and harder to be stolen compare to that of password based USB flash storage device. In addition, Rocmetrix is handy and does not require any application software or driver (except WIN98) to work with. The fingerprint sensor had added not only to the security of your data but also personal touch. Rocmetrix only works with your personal touch.

2. Features

1. The data stored inside Rocmetrix is encrypted.
2. There is no communication between the host PC and Rocmetrix until an authorized fingerprint enables Rocmetrix to do so.
3. User fingerprint template is not transmittable to host PC and therefore adding a layer of protection to user fingerprint identity.
4. Hot plug and play. Enable you to install Rocmetrix anytime & anywhere without bringing along a CD ROM or a requirement of internet connection for driver or application software download.
5. Support IBM PCs and compatibles running WIN98/WIN ME/WIN XP/WIN2000/ Linux OS
6. Support Mac computer
7. Slim, light, and handy.
8. USB Bus powered (4.5V ~ 5.5V)

9. LED indicator light up when Rocmetrix is recognized by PC

3. Technical Specifications

1. Dimension: 75mm X 24mm X 12mm (L X W X H)
2. Weight: 28g
3. Erase cycle: 1,000,000 times
4. Data retention time: 10 years
5. Read transfer: Up to 900KB/second
6. Write transfer: Up to 900KB/second
7. Shock resistance: Up to 100G
8. Operating Temperature 0-60 degree Celsius
9. CE and FCC certificate approval

*** Design and specifications of Rocmetrix are subject to change without prior notice and may not be reflected in this manual.**

4. Fingerprint Sensor Mode of Operations:

For clarity, please refer to “QUICK INSTAL” page.

- 4.1 Factory Settings-Empty fingerprint template. The fingerprint template is empty as it was deleted in the factory. Internal flash memory is preformatted. When user plugs the Rocmetrix into the USB port, the ORANGE led will light up and the RED led will blink slowly awaiting for fingerprint enrollment.
- 4.2 Entry of fingerprint template – Enrollment Mode
It's important that the fingerprint is entered properly. Place the fingerprint according to fingerprint Guard with the center of fingerprint directly on the center of fingerprint sensor. After authentication, it is always a good practice to remove the finger by sliding away from sensor to

clear the fingerprint on the sensor. This is illustrated in “Pg 6” of the pictorial user manual.

- 4.3 Normal Use of Rocmetrix – Authentication Mode
Please make sure the Enrollment Switch is in Normal Setting. Upon authentication of authorized fingerprint, the Green led will be ON for short time and then enter USB Mass Storage Mode.
- 4.4 Re-Enrollment of Fingerprint Template
Rocmetrix allows the change of user fingerprint template by first deletion of the fingerprint template. That is Enrollment Switch is set to Enrollment setting before plugging Rocmetrix into USB port. Upon plugging in, the RED led will be blinking and wait for authorized fingerprint. Once authenticated, the fingerprint template will be deleted and Orange led will light up. In case Rocmetrix is unplugged at this moment (which we do not encourage), the fingerprint template will be emptied. The fingerprints can be entered during the next plug-in. However, we encourage users to enter new set of fingerprint immediately.
- 4.5 Deletion of Fingerprint Template
Fingerprint template can be deleted easily but we do not encourage the user to do so. A Rocmetrix with empty fingerprint template is open to theft. If the fingerprint template is deleted, the data stored in Rocmetrix is still retained as it is.

5. USB Mass Storage Driver Installations:

- 5.1 WIN98/ WIN98 SE Installation
 - 5.1.1 Do not plug in the Rocmetrix driver before

- installation
- 5.1.2 Please download the Rocmetrix driver at www.Rocmetrix.com
 - 5.1.3 Unzip the file "rocmetrix98.zip" into a directory, say C:\rocmetrix98.
There are a total of seven files in the directory.
 - 5.1.4 Plug in the Rocmetrix and authenticate with the authorized fingerprints or complete the enrollment.
 - 5.1.5 Set up is preparing to install the drivers to operating systems.
Click "Next" to continue.
 - 5.1.6 Select "Search for the best driver for your device. (Recommended)" Click "Next" to continue.
 - 5.1.7 Check "Specify a location" and browse to the directory where "rocmetrix98.zip" is unzipped. E.g. C:\rocmetrix98; Click "Next" to continue.
 - 5.1.8 First part of the driver is then installed.
 - 5.1.9 The PC then identifies a "USB disk controller" and asks for a driver.
 - 5.1.10 Repeat step 5.1.7.
 - 5.1.11 The driver should now be completely installed. You should find a "Removable Disk" shown in My Computer.
- 5.2 WINDOWS ME/ WINDOWS XP/ WINDOWS 2000 Installation: For these three operating systems, no driver is needed because Windows has built-in driver that can support Rocmetrix. Simply plug the Rocmetrix into the USB port and upon authentication by authorized fingerprint, the Rocmetrix will be recognized by the operating system. Once installation is completed, plug the Rocmetrix into the USB port and you will see an icon showing "Removable Disk" drive.

- 5.3 Mac OS 9.X / Mac OS X Installation Plug Rocmetrix into the USB port of your Mac computer. A new icon name "Untitled" representing Rocmetrix would display on the desktop and you can use it as storage device. Before removing Rocmetrix, please drag the icon to "Trash" For Mac OS 8.6, the driver is available at www.rocstor.com.
 - 5.4 Linux 2.4.X Installation
Rocmetrix is formatted to FAT file system before shipping to you. It can be used with any Linux OS 2.4.x. Be sure that the Linux kernel should be added to support USB and USB file systems.
 - 5.4.1 Plug Rocmetrix into the USB port
 - 5.4.2 Enter the system user ID "root" and input the command "Mount/dev/sda/mnt"
 - 5.4.3 Before removing the Rocmetrix, please input the command "Umount/mnt"
- 6. Rocmetrix Care**
- Rocmetrix is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you to fulfill an warranty obligations and to enjoy the products for many years.
- 6.1 Place and remove the finger from the fingerprint sensor in the recommended way as in "QUICK INSTALL" page.
 - 6.2 While placing the finger on the fingerprint sensor, always touch the fingerprint metal protective so to have better ESD protection on Rocmetrix.
 - 6.3 Regularly clean the fingerprint sensor with clean dry cloth.
 - 6.3 Always place the fingerprint cover to protect the Fingerprint sensor from unintentional scratches.
 - 6.5 Regularly run scandisk to ensure data integrity of Rocmetrix.

- 6.6 Always enroll a total of five fingerprints.
- 6.7 Keep Rocmetrix out of reach of small children.
- 6.8 Always re-enroll the new set of fingerprints after deleting the fingerprint template. This will help to prevent theft.

7. Precautions of Use:

- 7.1 Do not unplug the Rocmetrix during fingerprint enrollment and during data read/write. This may cause data corruption to fingerprint templates or files; and in the worst case causing permanent damage to Rocmetrix.
- 7.2 Do not apply any fluid to Rocmetrix during cleaning especially on the fingerprint sensor.
- 7.3 Do not store the Rocmetrix in hot areas. High temperature can shorten the live of electronic devices or melt certain plastic.
- 7.4 Do not store the Rocmetrix in dusty, dirty areas. It's moving parts can be damage.
- 7.5 Do not store the Rocmetrix in cold areas. When it warms up (to room temperature), moisture can form inside, which may damage electronics circuit boards.
- 7.6 Do not attempt to open the Rocmetrix, non-expert handling may damage it
- 7.7 Do not paint the Rocmetrix. Paint can clog the moving parts and prevent proper operation.
- 7.8 Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the Rocmetrix.

8. FAQ:

- Q1: Which operating systems can the Rocmetrix operates on?
- ANS: Rocmetrix can operate on any of the following OS
 - Windows 98/98SE, Windows ME/2000/XP, Mac OS 9.X / OS

X/Linux2.4.x

- Q2: What kind of data can be stored in the Rocmetrix?
- ANS: You can save any types of data/files on Rocmetrix, whether they are text, graphic, program, music or multimedia files.
- Q3: When the light is flashing on the Rocmetrix, what does that mean?
- ANS: When the light is flashing, that means the Rocmetrix is in use and data transfer is taking place between the Rocmetrix and host machine.
- Q4: How many times can the Rocmetrix be used and how long the data be stored on the Rocmetrix?
- ANS: The Rocmetrix can write and erase at least 1 million times, while data on the Rocmetrix can be stored more than 10 years.
- Q5: Does Rocmetrix resist vibration, magnetic fields and humidity?
- ANS: The Rocmetrix is highly resistant to vibration and can be operated under wider ranges of magnetic fields and humidity.
- Q6: Can the data on the Rocmetrix be shared in a networking environment?
- ANS: Yes, the data can be shared in a networking environment, as long as the host machine enables the share function for the Rocmetrix.
- Q7: Can the Rocmetrix be formatted?
- ANS: Yes, the Rocmetrix can be formatted by using normal formatting function.
- Q8: Can other programs be running at the same time while using Rocmetrix?
- ANS: Yes, other programs and applications can be running at the same time while using Rocmetrix.

- Q9: What should I do if the Rocmetrix icon does not appear / disappear on the screen after inserting / extracting?
- ANS: Simply click the “View” menu and select “Refresh”
- Q10: What should I do when Rocmetrix is plugged into USB port and the system find Rocmetrix, but I can’t access Rocmetrix?
- ANS: Try **FORMATTING** the Rocmetrix.

9. Warranty Policy

- 9.1 Our product is guaranteed for a period of one year after the date of purchase against defects in material and workmanship.
- 9.2 The warranty is invalid if the defect is due to accidental damages include transport, misuse, abuse, tempering, failure to follow procedures as outline in the user manual, neglect and in case alteration or repair carry out by unauthorized persons and normal wear and tear and corrosion.
- 9.3 Service under guarantee is only provided when complete registration of online warranty card within 14days from the date of purchase on the receipt.
- 9.4 Please visit www.rocstor.com for online warranty registration.

**** ROCSTORAGE, INC. (ROCSTOR) IS NOT RESPONSIBLE FOR ANY LOST PROFITS, LOST DATA OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE, OR INABILITY TO USE OF THIS PRODUCT. ROCSTOR DOES NOT GUARANTTEE ROCMETRIX TO WORK ON ALL COMPUTERS. THE GOVERNING LAWS OF THIS PRODUCT ARE LAWS OF CALIFORNIA, USA,**

ROCMETRIX QUICK INSTALL

Introduction

It's secure – Data stored can b e accessed only via fingerprint verification and data in encrypted. Your fingerprint template cannot be via PC.

It's Plug n Play – No driver or any installation software for most PC

- A** – Fingerprint sensor
- B** – Fingerprint metal protective
- C** – Cap
- D** – Enrollment Switch
- E** – USB Connector
- F** – Fingerprint Cover
- G** – Red LED for fingerprint entry & data read/write
- H** – LED for OK/NG fingerprint entry
- I** – Fingerprint Enrollment LED
- J** – For neck strap



1: First Use /Factory Setting :

- Fingerprint template is empty
- Enrollment Switch is set to NORMAL
- Internal flash store is formatted
- Insert Rocmetrix to USB port
- Enrollment LED ON
- Red LED blinks

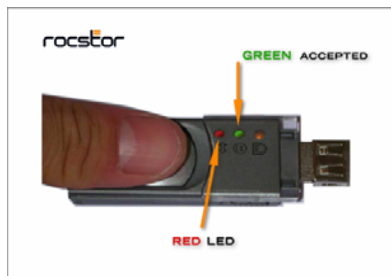




Enter fingerprint according to fingerprint Guard with the center of fingerprint directly on the center of fingerprint sensor.

2:

Red LED stops to blink upon fingerprint entry and within short time, middle LED will blink RED in case fingerprint entry is rejected or GREEN in case fingerprint entry is accepted. Thereafter, RED LED will blink to indicate its readiness to accept new fingerprint entry.



Repeat for another 4 fingerprints entry Orange LED will be turned OFF indicating Rocmetrix had proceeded to USB mass storage mode.

Remember to slid fingerprint cover back to its original mode.

3

Please make sure Enrollment switch is always at Normal Setting. After plug-in Rocmetrix, Enrollment (orange) LED is OFF and RED LED is blinking awaiting for fingerprint entry.



Place the fingerprint according to Guard for fingerprint access verification, middle LED will blink RED in case fingerprint entry is rejected or GREEN in case fingerprint entry is accepted.

Upon fingerprint acceptance, Rocmetrix will proceed to USB Mass Storage Mode. Remember to slid fingerprint cover back to its original position.

4

Clean the fingerprint sensor with clean dry cloth and switch the Enrollment switch to Enrollment mode before plugging into the USB port. Enrollment (orange) LED is OFF and RED LED is blinking awaiting for fingerprint Entry.



Place the fingerprint according to Guard for fingerprint access verification, middle LED will blink RED in case fingerprint entry is rejected or GREEN in case fingerprint entry is accepted.

Upon fingerprint verification OK, Enrollment LED will be ON and RED LED is blinking awaiting for new sets of fingerprints as in “Rocmetrix – First Use” section.

Do not unplug the Rocmetrix right after Enrollment especially during RED LED blinking.

Remember to slide Enrollment Switch back to Normal Setting.

5: Care

Your Rocmetrix is a product of superior design and craftsman and should be treated with care. The suggestions below will help you to fulfill any warranty obligations and to enjoy this product for many years.

1. Regularly cleaning the fingerprint sensor with clean dry cloth.
2. Always place the fingerprint cover to protect the fingerprint sensor from unintentional scratches.
3. Regularly run scandisk to ensure data integrity of Rocmetrix.
4. Always enroll a total of 5 fingerprints.
5. Keep it out of reach of small children.



Daily Use:

- Step 1: Place finger on sensor
Step 2: After authentication, slide finger away from sensor to clear of fingerprint.
Step 3: Close cover.

6: Warning

1. Do not unplug the Rocmetrix during fingerprint enrollment and during data read/write. This may cause data corruption to fingerprint templates and files; and in the worse case causing permanent damage to Rocmetrix.
2. Do not apply any fluid to Rocmetrix during cleaning especially on the fingerprint sensor.
3. Do not store the Rocmetrix in hot areas. High temperature can shorten the live of electronic devices or melt certain plastics.
4. Do not store the Rocmetrix in dusty, dirty areas. Its moving parts can be damaged.
5. Do not store the Rocmetrix in cold areas. When it warms up (to its normal temperature), moisture can form inside, which may damage electronic circuit boards.
6. Do not attempt to open the Rocmetrix. Non-expert handling may damage it.
7. Do not paint the Rocmetrix. Paint can clog the moving parts and prevent proper operation.
8. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the Rocmetrix.

7

Warranty Policy

Note:

1. Our product is guaranteed for a period of one year after the date of purchase against defects due to faulty workmanship or materials.
2. The guaranteed is invalid if the defect is due to accidental damages (include transport), misuse, abuse, tempering, failure of purchase to follow normal procedures outline in the user manual, neglect and in case of alteration or repair carry out by unauthorized persons and normal war and tear & corrosion.

3. Service under guarantee is only provided when complete registration of online guarantee card within 14 days from the date of purchase on the receipt.
4. Please visit www.rocstor.com for warranty registration.

- Fingerprint template is empty
- Enrollment Switch is set to NORMAL
- Internal flash store is formatted
- Insert Rocmetrix to USB port
- Enrollment LED ON
- Red LED blinks

ROCSTOR PRODUCTS WARRANTY AND TECHNICAL SUPPORT INFORMATION

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This Limited Warranty applies to the Rocstor branded hardware products sold by or leased from Rocstor Storage, Inc., its worldwide subsidiaries, affiliates, authorized resellers, or country distributors (collectively referred to in this Limited Warranty as "Rocstor") with this Limited Warranty. This Limited Warranty is applicable in all countries and may be enforced in any country where Rocstor or its authorized service providers offer warranty service subject to the terms and conditions set forth in this Limited Warranty. However, warranty service availability and response times may vary from country to country and may also be subject to registration requirements in the country of purchase.

Rocstor warrants that the Rocstor hardware product and all the internal components of the product that you have purchased or leased from Rocstor are free from defects in materials or workmanship under normal use during the Limited Warranty Period. The Limited Warranty Period starts on the date of purchase or lease from Rocstor. Your dated sales or delivery receipt, showing the date of purchase or lease of the product, is your proof of the purchase or lease date. You may be required to provide proof of purchase or lease as a condition of receiving warranty service. You are entitled to warranty service according to the terms and conditions of this document if a repair to your Rocstor branded hardware is required within the Limited Warranty Period. This Limited Warranty extends only to the original purchaser or lessee of this Rocstor branded product and is not transferable to anyone who obtains ownership of the Rocstor branded product from the original purchaser or lessee.

Rocstor products are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from

defects in material or workmanship for thirty (30) days or for the remainder of the Limited Warranty Period of the Rocstor hardware product in which they are installed, whichever is longer.

During the Limited Warranty Period, Rocstor will repair or replace the defective component parts or the hardware product. All component parts or hardware products removed under this Limited Warranty become the property of Rocstor. The replacement part or product takes on either the Limited Warranty status of the removed part or product or the thirty (30) day limited warranty of the spare part. In the unlikely event that your Rocstor product has a recurring failure, Rocstor, at its discretion, may elect to provide you with a replacement unit of Rocstor's choosing that is at least equivalent to your Rocstor branded product in hardware performance. Rocstor reserves the right to elect, at its sole discretion, to give you a refund of your purchase price or lease payments (less interest) instead of a replacement. This is your exclusive remedy for defective products.

YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE DATA STORED ON YOUR HARD DRIVE OR OTHER STORAGE DEVICES AS A PRECAUTION AGAINST POSSIBLE FAILURES, ALTERATION, OR LOSS OF THE DATA. BEFORE RETURNING ANY UNIT FOR SERVICE, BE SURE TO BACK UP DATA AND REMOVE ANY CONFIDENTIAL, PROPRIETARY, OR PERSONAL INFORMATION. ROCSTOR IS NOT RESPONSIBLE FOR DAMAGE TO OR LOSS OF ANY PROGRAMS, DATA, OR REMOVABLE STORAGE MEDIA. ROCSTOR IS NOT RESPONSIBLE FOR THE RESTORATION OR REINSTALLATION OF ANY PROGRAMS OR DATA OTHER THAN SOFTWARE INSTALLED BY ROCSTOR WHEN THE PRODUCT IS MANUFACTURED.

Rocstor does not warrant that the operation of this product will be uninterrupted or error-free. Rocstor is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the Rocstor branded product.

This Limited Warranty does not apply to expendable parts. This Limited Warranty does not extend to any product from which the serial number has been removed or that has been damaged or rendered defective (a) as a result of accident, misuse, abuse, or other external causes; (b) by operation outside the usage parameters stated in the user documentation that shipped with the product; (c) by the use of parts not manufactured or sold by Rocstor; or (d) by modification or service by anyone other than (i) Rocstor, (ii) a Rocstor authorized service provider, or (iii) your own installation of end-user replaceable Rocstor or Rocstor approved parts if available for your product in the servicing country.

These terms and conditions constitute the complete and exclusive warranty agreement between you and Rocstor regarding the Rocstor branded product you have purchased or leased. These terms and conditions supersede any

prior agreements or representations-including representations made in Rocstor sales literature or advice given to you by Rocstor or an agent or employee of Rocstor-that may have been made in connection with your purchase or lease of the Rocstor branded product. No change to the conditions of this Limited Warranty is valid unless it is made in writing and signed by an authorized representative of Rocstor.

Limitation of Liability

IF YOUR ROCSTOR BRANDED HARDWARE PRODUCT FAILS TO WORK AS WARRANTED ABOVE, YOUR SOLE AND EXCLUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT. ROCSTOR'S MAXIMUM LIABILITY UNDER THIS LIMITED WARRANTY IS EXPRESSLY LIMITED TO THE LESSER OF THE PRICE YOU HAVE PAID FOR THE PRODUCT OR THE COST OF REPAIR OR REPLACEMENT OF ANY HARDWARE COMPONENTS THAT MALFUNCTION IN CONDITIONS OF NORMAL USE.

ROCSTOR IS NOT LIABLE FOR ANY DAMAGES CAUSED BY THE PRODUCT OR THE FAILURE OF THE PRODUCT TO PERFORM, INCLUDING ANY LOST PROFITS OR SAVINGS OR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. ROCSTOR IS NOT LIABLE FOR ANY CLAIM MADE BY A THIRD PARTY OR MADE BY YOU FOR A THIRD PARTY.

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THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE OR FROM COUNTRY TO COUNTRY. YOU ARE ADVISED TO CONSULT APPLICABLE STATE OR COUNTRY LAWS FOR A FULL DETERMINATION OF YOUR RIGHTS.

Options and Software

The Limited Warranty terms and conditions for Rocstor options are as indicated in the Limited Warranty applicable to Rocstor options. ROCSTOR DOES NOT WARRANT SOFTWARE PRODUCTS, INCLUDING ANY SOFTWARE PRODUCTS OR THE OPERATING SYSTEM PREINSTALLED BY ROCSTOR. Rocstor's only obligations with respect to software distributed by Rocstor under the Rocstor brand name are set forth in the applicable end-user license or program license agreement. Non-Rocstor hardware and software products are provided "AS IS." However, non-Rocstor

manufacturers, suppliers, or publishers may provide their own warranties directly to you.

Software Technical Support

Software technical support is defined as assistance with questions and issues about the software that was either preinstalled by Rocstor on the Rocstor branded product or that was included with the Rocstor branded product at the time of your purchase or lease of the product. Technical support for software is available for the first ninety (30) days from date of product purchase or lease. Your dated sales or delivery receipt, showing the date of purchase or lease of the product, is your proof of the purchase or lease date. You may be required to provide proof of purchase or lease as a condition of receiving software technical support. After the first ninety (30) days, technical support for software that was either preinstalled by Rocstor on the Rocstor branded product or included with the Rocstor branded product at the time of your purchase or lease of the product is available for a fee.

Warranty Period

Warranty Period for Rocmetrix USB Flash Drive is 1 Year Parts and Labor.

Types of Warranty Service

Your Rocstor Limited Warranty consists of repair or replacement of defective parts, including hard drives identified by Rocstor Support Organization as "pre-failure."

Carry-in Warranty Service Available Monday - Friday

Under the terms of carry-in service, you may be required to deliver your Rocstor product to Rocstor Service Center or an authorized service location for warranty repair. You must prepay any shipping charges, taxes, or duties associated with transportation of the product. In addition, you are responsible for insuring any product shipped or returned. You assume risk of loss during shipping.

Rocstor Replaceable Parts Program

Where available, the Rocstor Replaceable Parts program ships approved replacement parts directly to you to fulfill your warranty. This will save considerable repair time. After you call the Rocstor Technical Support Center at 1.818.449.2000, a replaceable part can be sent directly to you.

Once the part arrives, call the Rocstor Technical Support Center. A technician will assist you over the phone to ensure that the installation is quick and easy.

Service Upgrades

Rocstor offers extra coverage for your product. For information on service upgrades, refer to www.rocstor.com.

Service upgrades purchased in one country are NOT transferable to another country.

Contacting Rocstor

- In the United States, refer to the Rocstor website at www.rocstor.com.
- **1.818.449.2000**
Toll-free technical support in the United States and Canada,
5 days a week, 9:00 a.m. to 6:00 p.m. Pacific Standard Time

Be sure to have the following information available before you call Rocstor:

- Product serial number, model name, and model number
- Applicable error messages
- Add-on options
- Operating system
- Third-party hardware or software

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Notes:

This is how it should be printed

20 - 1	18 - 3	16 - 5	14 - 7	12 - 9
2 - 19	4 - 17	6 - 15	8 - 13	10 - 11